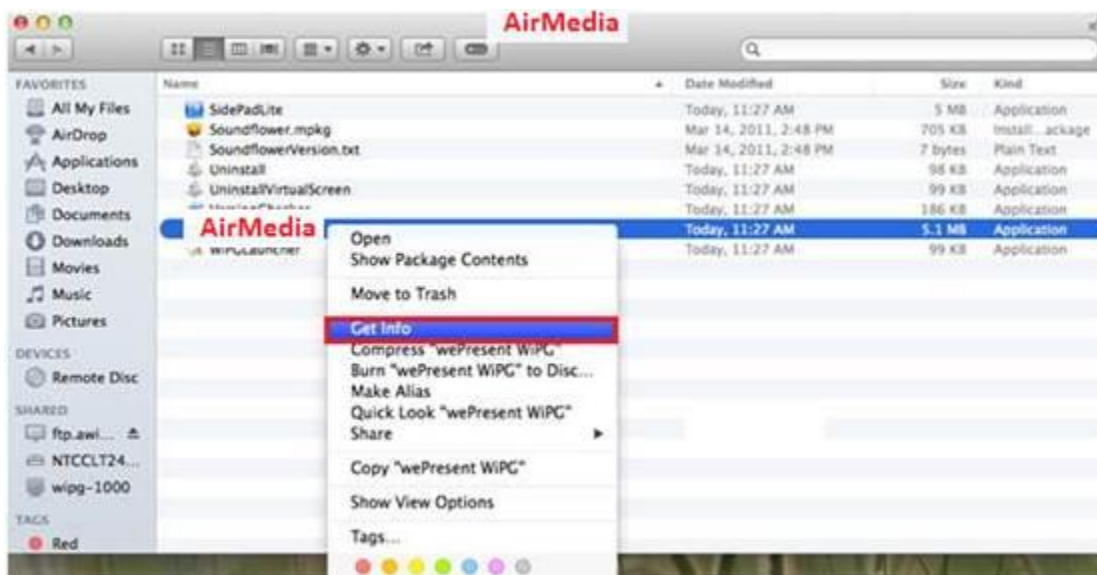


MAC issue with disconnecting after 5 minutes

Crestron has received a number of reports about compatibility issues between AirMedia software and Mac OSX v10.9. Crestron has determined that the issue is related to the new App Nap feature in Mavericks. <http://www.apple.com/osx/advanced-technologies/>

The AirMedia software will be updated, but in the interim you can work around the issue by disabling App Nap for AirMedia. To disable App Nap, follow the instructions below.

1. Right Click the main application of "AirMedia" then enter into the "Get Info" item.



2. Mark and tick the option "Prevent App Nap" in the "Get Info" dialogue.

